

# NYC Department of Education Rountable Discussion: Telecommunications



## Chancellor's Goal

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*"Continue to improve execution and the efficiency of planning and support systems to minimize burden on principals and enable them to focus on driving achievement."*

*Source: Chancellor's Goals 2009*

## Transforming the Goal into a Vision

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Concentrate on the basics... Focus on sustainable business processes:

- Teamwork. Work effectively with Schools, business offices and other discipline teams.
- Contracts for dial-tone and premise equipment are renewed, monitored for SLA's, and paid centrally.
- Aggressively pursue constant renewal of the installed infra-structure by leveraging various funding resources.
- Build and maintain a system of quality assurance through hands-on project management.
- Build a core group of telecommunication professionals to support the individual and unique needs of Schools.
- Vigilantly and constantly assess how to improve day-to-day operations.

## Transforming the Goal into a Vision

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While keeping your eyes on the future...

- Look to convergence and a common IP platform to deliver advanced communication services. Extend functionality to schools and seek technology tools that aid instruction.
- Provide flexibility and choices for the classroom through a managed suite of telephony devices and applications.
- Reduce long-term operating costs by using existing network infrastructure for data and voice.

# *Questions & Roundtable Discussion*

